



JOB DESCRIPTION

Job Title:	Beer-tender	FLSA Classification:	Non-Exempt/Part-time
Department:	Tasting Room	Reports To:	Tasting Room Manager

About FBCO:

At FBC, our goal is to always present and provide the highest quality beer and experience to our customers. We will always go the extra mile to satisfy, serve, and respect our customers and partners. This is achieved through employee's focus on attention to details, cleanliness, and a commitment to creating and maintaining a positive workplace environment. Initiative, hard work, and dedication are rewarded at FBC.

Job Summary:

Farmers Brewing Co. is searching for a fun and friendly part-time beer-tender to work in our tasting room. This person shall provide excellent customer service, including but not limited to greeting and serving our customers properly, providing education about our products, accepting customer payments, and maintaining a clean bar/tasting room area.

Essential Job Duties and Responsibilities: (Additional duties may be assigned)

Job Duties and Responsibilities

- Open and close the tasting room properly
- Greet our visitors in a friendly manner
- Check for proper identification to ensure our guests are of legal age to purchase alcohol
- Pour and serve beer, along with other non-alcoholic beverages
- Maintain a clean tasting room environment which includes clearing and wiping down tables after each guest leaves
- Accept customer payment through a POS system
- Wash and sanitize glassware
- Answer customer questions regarding our beer and the history of FBC
- Promote beer and merchandise we have for sale in our tasting room
- Be able to change kegs and fill growlers/crowlers as needed
- Stock merchandise inventory
- Clean restrooms at the end of each shift and ensure they are stocked with paper towels, toilet paper, and hand soap
- Follow alcohol awareness procedures for preventing intoxication
- Effectively deal with challenging customers and resolve concerns/complaints in a courteous manner
- Promote events and specials we may have going on at the brewery
- Represent FBC at outside functions/private events as needed
- Continually build on craft beer knowledge

Education and Experience:

- High school diploma or GED required
- 1-3 years of experience as a beer-tender, bartender, or tasting room employee preferred

Special Requirements:

- Ability to work a flexible schedule: days, nights and weekends
- Must have own vehicle, valid Driver's License, current insurance coverage and clean driving record

Knowledge, Skills, and Abilities:

- Strong communication skills and the ability to interact with customers, vendors, and coworkers in a professional manner
- Possess the ability to multi-task and maintain attention to details in a fast-paced work environment
- Ability to work both independently as well as in a team environment
- Have a strong understanding of the craft beer industry
- Knowledge of draft systems; be able to change kegs
- Know and follow current ABC laws; possess LEAD Certificate
- Be self-motivated

Equipment, Machines and Software Used:

This position requires the regular use of a POS system, a computer, printer, copier, telephone, scanner, calculator, etc.

Computer Software: Ekos, Keg ID, Square, and Google G-Suite

Physical and Mental Requirements:

- Ability to stand for extended periods of time, walk, talk, hear, use hands to finger, grasp, handle or feel, push, pull, reach, crouch, kneel, crawl or bend, and perform repetitive motions of the hands and/or wrists
- Ability to frequently lift and/or move up to 55 pounds
- High mental and visual attention required for planning difficult work methods and sequences to obtain size, shape, or physical qualities of product

Environmental Conditions:

While performing the duties of this position, the worker is exposed to inside environmental conditions, extreme heat, potential for physical injury, exposure to hot fluids, pressurized vessels and transfer lines, strong odors, chemicals, and moving machinery

Disclaimer:

- All requirements are subject to possible modification to reasonably accommodate individuals with disabilities
- This job description in no way states or implies that these are the only duties to be performed by the employee(s) occupying this position. Employees will be required to follow any other job-related instructions and to perform any other job-related duties requested by their supervisor
- The company reserves the right to add to or revise an employee's job duties at any time at its sole discretion
- This document does not create an employment contract, implied or otherwise, other than an "at will" employment relationship

I acknowledge that I have read this job description and have received a copy for my records.

Employee Name:

Date: